

**CONFLICT MANAGEMENT**  
**(Value Added Certificate Course)**

**Course Code: CVAC004-**

**Teacher Coordinator Report 2019-20**

<b>Number of students</b>	<b>72</b>
<b>Date of examination</b>	<b>11-08-2019</b>
<b>Total students who passed exam</b>	<b>68</b>
<b>Total course duration</b>	<b>30 hrs</b>

**Feedback analysis:**

- Students were able to analyze and distinguish between ethical and unethical conflict communication behavior.
- Group discussions was suggested by students. They found it very useful
- Most of the students gave a very positive feedback to the course

*Jenny*

**Coordinator: Ms. Jenny Thomas**

*Jolly Andrews*



**Fr. Dr. Jolly Andrews**  
Assistant Professor-  
In-charge of Principal  
Christ College (Autonomous)  
Irinjalakuda